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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Patent Application**

**RECEIVED**

Inventor(s) Patrick M. Cox et al.

AUG 23 2004

Case No. 41698.1019

Technology Center 2600

Serial No. 09/327,408

Examiner T. Knowlin

Filing Date June 7, 1999

Group Art Unit 2642

Title Method and System for Personalized Directory Assistance Communications

**FOURTH AMENDMENT**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on August 17, 2004.

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Signature

August 17, 2004  
Date of Signature

**COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450**

Sir:

In response to the Office Action mailed on May 19, 2004, applicants amend the application as follows: